

Village of Northbrook

2019 Water Main and Roadway Resurfacing Improvements

Woodlawn Road – Western Avenue to Shermer Road
Penfold Place – Scott Road to Illinois Road

Frequently Asked Questions

Who is the contractor for this project? The water main contractor is Mauro Sewer Construction, Inc. The roadway resurfacing contractor is anticipated to be Schroeder Asphalt Services, Inc. (apparent low bidder). The water main work and roadway work were bid as two separate contracts.

When will the project start and end? The water main contractor will begin work first. The contractor is expected to start in early May. Water Main work is expected to be complete in September. After water main work is complete the roadway resurfacing contractor is expected to begin. The roadway resurfacing work will likely take place and be completed in October.

What hours will the contractor be permitted to work? The contractor is permitted to work between the hours of 7 a.m. and 7 p.m., Monday through Friday, and between 9 a.m. and 5 p.m. on Saturday. The Contractor is allowed to assemble before 7 a.m., but may not begin work before that time. Work is not permitted on Sundays or Holidays.

What impacts to traffic will the project cause? During working hours, motorists should expect traffic delays due to construction activities. We ask that you use alternate routes if at all possible.

Will I have access to my driveway? Generally, you will have nightly access to your driveway. However, after the new water main is installed, there will be roadway patching and driveway apron work that will prohibit driveway access for several days during these activities. The Village will provide separate notices to the affected residents at that time.

Why is the contractor digging in the parkway in front of my house? In order to properly connect the water line for your home to the new water main, an excavation must be made in the parkway in front of your home. The excavation is made near the water shut-off valve (buffalo box) for your property which is sometimes located in the driveway. At the completion of the project all areas that are disturbed by this work will be restored using the same materials (concrete, asphalt or brick) as were originally in place.

Why is my water discolored and/or has low pressure following new connection? It is not unusual to experience discolored water and low pressure immediately following the installation of your new service line. We recommend that you remove and clean the aerators from each faucet and let the water run for several minutes. Material deposited in the main may become dislodged and get clogged in the aerators causing low pressure and restricting flow of water.

How will the lawn area in front of my house be restored? All disturbed lawn areas will be restored with topsoil and sod. Additional instructions regarding the restoration of lawn areas may be delivered to each affected property at the time the restoration work begins.

Will school buses, mail delivery, garbage pickup, and recycling pickup be affected by the project? The Village of Northbrook provides a construction notice to the local school districts, park district, U.S. Mail, and refuse services. All efforts are made to accommodate the normal operation of these services. However, these service providers may elect to change their routes and/or delivery/pick up times.

Why haven't I seen the Contractor working lately? There will be periods of inactivity during the project however while the contractor may not be in front of your house today it is very likely they are working on a different area of the project that day. The Village's contract with the Contractor requires them to complete the project by a certain date and if that date is missed the Contractor is subject to administrative fees and fines. Village staff meets with the Contractor on a weekly basis to review the project schedule and it is the goal of both the Village and Contractor to be able to deliver a completed project on time.

Who can I contact if I have questions or need assistance? The Village's Public Works Department is performing construction oversight on the project. The project manager assigned to the project is Martin Sobanski who can be reached at 847-272-4711 or via email martin.sobanski@northbrook.il.us