



Village of Northbrook

655 Huehl Road Northbrook, Illinois 60062 847.272.4711 Fax 847.272.3629 www.northbrook.il.us

PUBLIC WORKS DEPARTMENT

Thursday, February 25, 2021

Subject: 2021 Sanitary Sewer Lining Program

Dear Resident:

The Village of Northbrook has contracted with Hoerr Construction to rehabilitate sections of the Village's sanitary sewer mains. This rehabilitation is done by inserting a thin plastic liner into the sewer mains, which structurally reinforces the main, repairs damaged sections and allows the Village to significantly extend the useful life of the main. Most importantly, this work allows each section of main to be rehabilitated in a matter of hours with no excavation work.

You are receiving this letter as the Village believes your home or business may be temporarily impacted during this work. Below are some frequently asked questions regarding this work for your reference.

What is sewer lining?

Sewer lining is the process of inserting a thin liner into a section of sewer main. Once the liner is installed, it is cured in place and allows the main to be restored to its original condition. This structurally reinforces the main and eliminates any damage or defects.

How will this work impact me?

Sewer lining work is relatively unobtrusive, but you should be aware of three things while crews complete work on your main section:

- While this work is occurring, your property's sewer connection will be temporarily closed. During this time, please limit your use of the shower, laundry, toilet or other general water use in order to avoid a backup. Your service will be restored once the work is complete.
- There may be several crew personnel with clearly marked trucks and equipment on your street during this work. Crews will need to access at least one manhole in your sewer main during work. Manholes are often in the streets or parkways, but they may also be in back or side yards. If access to backyard manholes is required the contractor's personnel will try to notify affected residents in person. The contractor will not need to enter a private home or business. Public Works personnel will be monitoring the progress of the work throughout this project.
- It is possible that during the installation of the liner you may detect a "plastic" odor in the area. The odor should dissipate within a few hours. If you notice an unusual smell in your house, or if the odor remains detectable outside for a prolonged period, please call the Public Works Department at 847-272-4711. Pouring a gallon of water in each of your home's drains (including sinks and floor drains in the basement) prior to the work can help avoid or greatly reduce this smell.

How long will the work last?

Typically, sewer lining is completed within five to eight hours, weather permitting.

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When will this work occur?

Staff anticipates the contractor will begin work on or around Wednesday, March 10, 2021, weather permitting. The contractor for the project will place a notice on your door 24 hours in advance of working commencing near your property. Staff will update a project webpage daily with status updates as the work is being completed. Please see this webpage at www.northbrook.il.us/2021sewerlining.

Where can I get more information?

Please visit www.northbrook.il.us/2021sewerlining for more information and daily updates. Please do not hesitate to contact me at (847) 664-4129 or via email erik.jensen@northbrook.il.us for any questions or concerns you may have.

Sincerely,

Erik Jensen
Assistant to the Public Works Director