



**RE: 2024 Northbrook Glen Subdivision
Water Main and Roadway Improvements**

Village Manager
Cara L. Pavlicek

VILLAGE OF NORTHBROOK, PUBLIC WORKS DEPARTMENT 655 HUEHL ROAD, NORTHBROOK, IL 60062 | 847-272-4711 | NORTHBROOK.IL.US

Temporary Impacts to residents:

Please anticipate that there will be temporary traffic delays and detours, construction noise, dust, and temporary daytime loss of driveway access. Additionally, the contractor will be permitted to store some equipment and materials in the parkway throughout the duration of the project. All parkway areas disturbed by construction activities will be restored at the end of the project.

If you live within the project limits shown on the map on the next page and have any underground sprinkler systems, electric pet containment fences, or other private utilities constructed in the Village right-of-way/parkway, please mark them with flags and/or marking spray paint (available at hardware stores) to assist the contractor in minimizing damage to these utilities. It is advised that you closely monitor your sprinkler system after excavation work has been performed in front of your home as damaged lines can result in additional water usage. Unfortunately, damage to some irrigation lines/pet fences may be unavoidable even if they are marked. Please report damage as soon as possible to the Village so that it can be scheduled for repair.

Water Service Line Replacement – Water Outages:

As mentioned above, in addition to installing new water main, any water services currently connected to the existing water main that is being replaced will need to be reconnected to the new water main. This work will only involve the portion of the service line located in the public right-of-way, including the home's shut-off valve. The service line from the valve to the home is not being replaced.

If your address is listed below, the Village anticipates having to work on your water service line and shut-off valve in the public right-of-way:

Hillside Drive:	1181
Ridge Road:	1216, 1233, 1234, 1250, 1266, 1280, 1294, 1304, 1318, 1334, 1350, 1366, 1380, 1394
Caryn Terrace:	1180, 1181
Wendy Drive:	1180, 1181, 1200, 1201, 1215, 1216, 1224, 1225, 1240, 1241, 1254, 1255, 1270, 1271, 1286, 1287, 1300, 1301, 1310, 1311, 1320, 1321, 1330, 1331, 1340
Daryl Lane:	1180, 1200, 1201, 1215, 1216, 1232, 1233, 1246, 1247
Lee Road:	1100, 1120
Larrabee Lane:	1212, 1220, 1228, 1236, 1244, 1300, 1306, 1320, 1326, 1334, 1342
Eastwood Lane:	1219, 1227, 1233, 1243, 1263, 1309, 1311, 1335, 1339, 1345

For all addresses shown above, this letter includes an **informational notice** regarding drinking water. This notice is required to be sent to all affected properties by the Illinois Environmental Protection Agency.

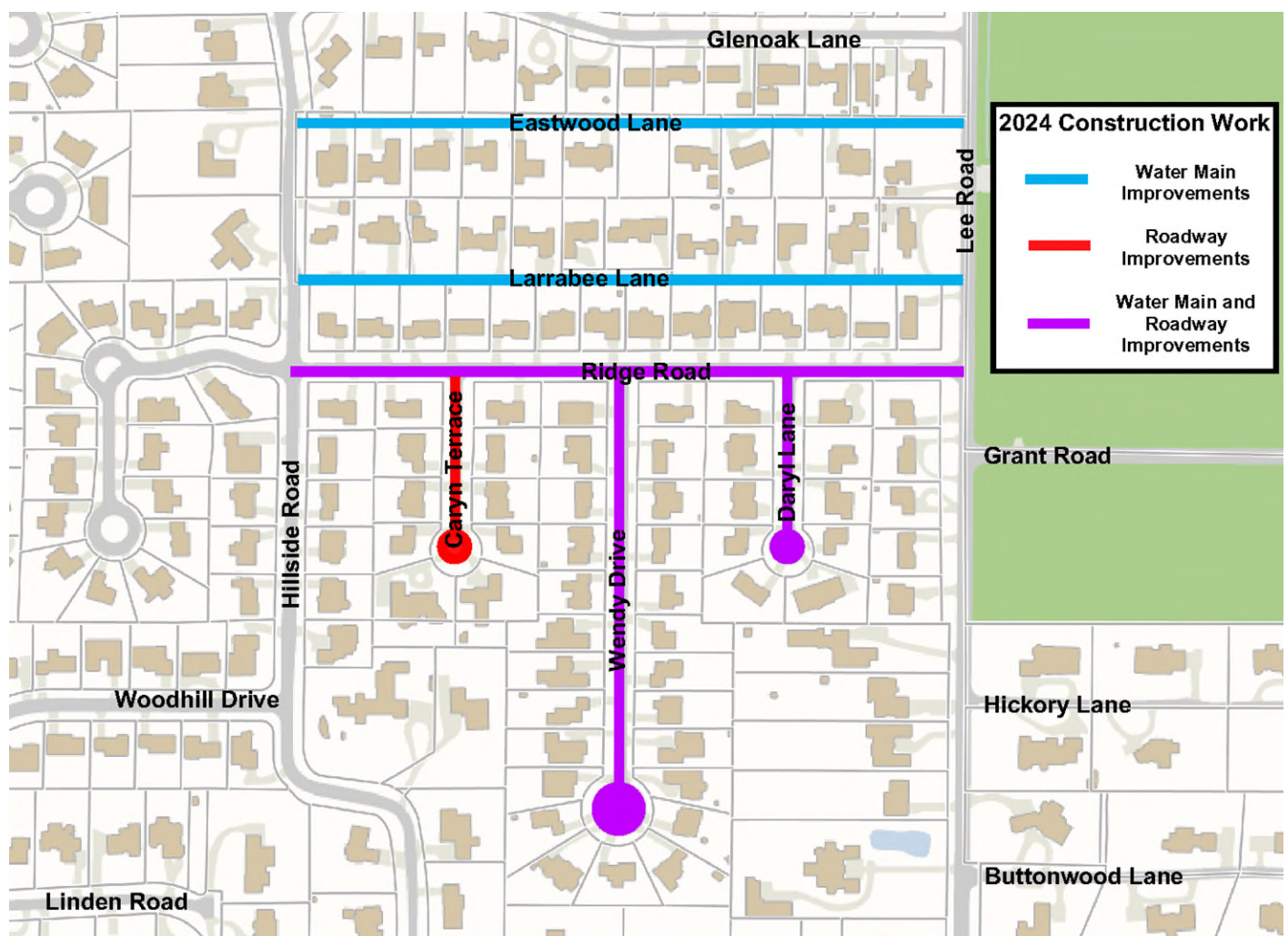
When your water service is to be transferred from the old water main to the new main, the contractor will provide notice by knocking on your door prior to turning your water off. This transfer will take approximately 30 minutes.

If your address **is not listed above**, the Village believes your water service line is not connected to the water main being replaced and we do not anticipate having to replace your water service line at this time. Nonetheless, you may experience water service interruptions during the construction.

Water outages may last several hours but will not happen before 7 a.m. Written notices will be delivered to your front door in advance of any anticipated outages. **Please regularly check your front door for these notices.**

Due to the condition and age of the existing water main, it is possible that construction activities may cause unanticipated water main breaks in the area. In the event of a water main break, the water main will need to be turned off in order to complete an emergency repair.

We are aware of the inconvenience construction brings to a neighborhood, and ask for your patience and cooperation. A list of **frequently asked questions** is also enclosed with this notice. The Village of Northbrook will be providing on-site construction observation and management services. Immediate construction concerns and questions may be directed to the project manager, Michael Weller, at 847-664-4132 or via e-mail at Michael.weller@northbrook.il.us. You can visit the project's website at <http://www.northbrook.il.us/NorthbrookGlen> for additional information.



How To:

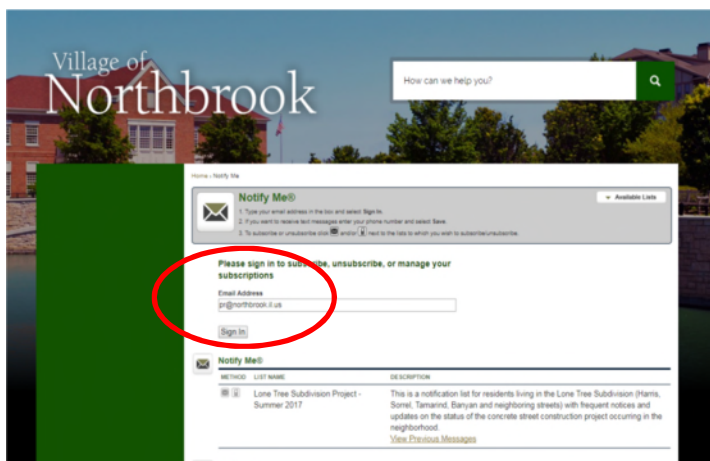
Sign Up for Special Updates from the Village of Northbrook

This guide will show you how to sign-up to receive e-mail about a specific project or item with the Village's NotifyMe program.

Step 1: Visit the Village's website at www.northbrook.il.us/notifyme

Step 2: Enter Your E-mail Address & Sign In

Enter your e-mail address to create an "account" (this step creates a temporary account that allows you to subscribe to one or more lists or sign-up for e-mail notices). Once you've entered your e-mail address, click "Sign In"

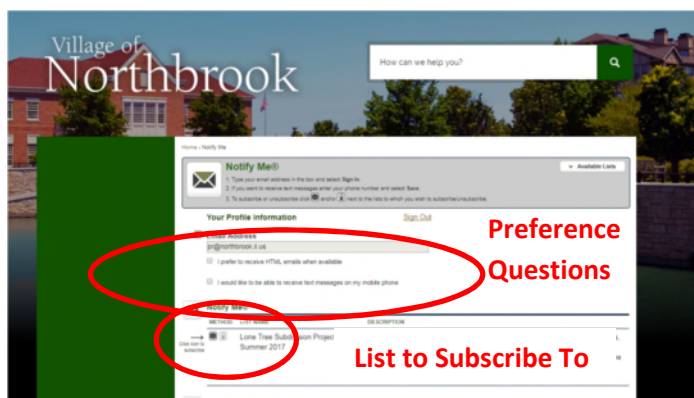


Step 3: Select Your Preferences for E-mail Click on the Icons Below to Subscribe

When you "sign in," the site will ask you if you prefer to receive HTML e-mails (which include graphics and look like website pages) or regular text-only e-mails. One you have set those preferences, you can subscribe to individual lists.

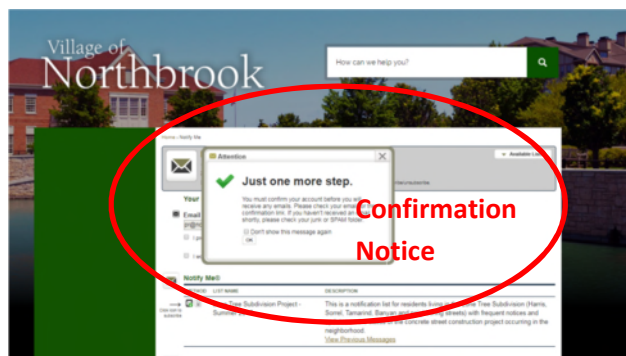
Step 4: Confirm Your Subscription

Once you click on a list to subscribe, you will receive an e-mail asking you to confirm your subscription. Simply follow the instructions in that e-mail and you are now subscribed to notices on the individual project you signed up for.



Step 5: Manage Your Subscription

You can unsubscribe from a subscription at any time by scrolling to the bottom of any e-mail you get and clicking "unsubscribe" or by returning to this page and entering your e-mail address and manually unsubscribing.



Village of Northbrook

2024 Northbrook Glen Subdivision Water Main and Roadway Improvements

Ridge Road – Hillside Road to Lee Road
Caryn Terrace – Ridge Road to Southern Limit
Wendy Drive – Ridge Road to Southern Limit
Daryl Lane – Ridge Road to Southern Limit
Larrabee Lane – Hillside Road to Lee Road
Eastwood Lane – Hillside Road to Lee Road

Frequently Asked Questions

Who is the contractor for this project? On February 13th, the Village Board passed a resolution to award the water main contract to Berger Contractors, Inc. At the April 9th Board Meeting, the Village Board will consider a resolution to award the roadway resurfacing contract to the lowest responsive bidder. The water main work and roadway work were bid as two separate contracts.

When will the project start and end? The water main contractor will begin work first. The contractor is expected to start in March. All water main work is expected to be completed by the end of May. After water main work is complete the roadway resurfacing contractor is expected to begin. The roadway resurfacing work will likely take place in June, with final sod restoration taking place in September and October.

What hours will the contractor be permitted to work? The contractor is permitted to work between the hours of 7 a.m. and 7 p.m., Monday through Friday, and between 9 a.m. and 5 p.m. on Saturday. The Contractor is allowed to assemble before 7 a.m., but may not begin work before that time. Work is not permitted on Sundays or Holidays.

What impacts to traffic will the project cause? During working hours, motorists should expect traffic delays due to construction activities. We ask that you use alternate routes if at all possible.

Will I have access to my driveway? Generally, you will have nightly access to your driveway. There may be periods where your driveway will be inaccessible due to curb and gutter replacement or pavement patching operations. The Village will provide separate notices to the affected residents prior to any overnight driveway closure.

Why is the contractor digging in the parkway in front of my house? In order to properly connect the water line for your home to the new water main, an excavation must be made in the parkway in front of your home. The excavation is made near the water shut-off valve (buffalo box) for your property, which is sometimes located in the driveway. At the completion of the project all areas that are disturbed by this work will be restored using the same materials (concrete, asphalt or brick) as were originally in place.

Why is my water discolored and/or has low pressure following new connection? It is not unusual to experience discolored water and low pressure immediately following the installation of your new service

line. We recommend that you remove and clean the aerators from each faucet and let the water run for several minutes. Material deposited in the main may become dislodged and get clogged in the aerators causing low pressure and restricting flow of water.

How will the lawn area in front of my house be restored? Temporary restorations include seed and erosion control. All disturbed lawn areas will be fully restored with sod by October. Additional instructions regarding the restoration of lawn areas may be delivered to each affected property at the time the restoration work begins.

Will school buses, mail delivery, garbage pickup, and recycling pickup be affected by the project? The Village of Northbrook provides a construction notice to the local school districts, park district, U.S. Mail, and refuse services. All efforts are made to accommodate the normal operation of these services. However, these service providers may elect to change their routes and/or delivery/pick up times.

Why haven't I seen the Contractor working lately? There will be periods of inactivity during the project. However, while the contractor may not be in front of your house today it is very likely they are working on a different area of the project that day. The Village's contract with the Contractor requires them to complete the project by a certain date and if that date is missed the Contractor is subject to administrative fees and fines. Village staff meets with the Contractor on a weekly basis to review the project schedule and it is the goal of both the Village and Contractor to be able to deliver a completed project on time.

Who can I contact if I have questions or need assistance? Immediate construction concerns and questions may be directed to the Village's project manager, Michael Weller, at 847-664-4132 or via e-mail at Michael.weller@northbrook.il.us.

Lead Informational Notice

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Dear Water Customer:

Today's Date: February 16, 2024

This notice contains important information about your water service and may affect your rights. We encourage you to have this notice translated in full into a language you understand and before you make any decisions that may be required under this notice.

Diese Mitteilung beinhaltet wichtige Informationen über Ihre Wasserversorgung und könnte Ihre Rechte beeinflussen. Wir bitten Sie, dass Sie diese Mitteilung vollständig in eine Sprache übersetzen lassen, die Sie verstehen, bevor Sie eventuelle Entscheidungen treffen, welche im Zusammenhang mit dieser Benachrichtigung erforderlich sind.

Ang abisong ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong serbisyo sa tubig at maaaring makaapekto sa iyong mga karapatan. Hinihikayat namin kayo na isalin nang buo ang abisong ito sa wikang naiintindihan ninyo at bago kayo gumawa ng anumang mga desisyon na maaaring kailanganin sa abisong ito.

આ સૂચનામાં તમારી પાણીની સેવા વિશે મહત્વપૂર્ણ માહિતી શામેલ છે અને તમારા અધિકારોને અસર કરી શકે છે. અમે તમને પ્રોત્સાહિત કરીએ છીએ કે તમે આ સૂચના હેઠળ જરૂરી હોય તેવા કોઈપણ નિર્ણયો લો તે પહેલાં તમે આ સૂચનાને તમે સમજો છો તે ભાષામાં સંપૂર્ણ ભાષાંતર કરો.

Niniejsze zawiadomienie zawiera ważne informacje na temat Państwa przyłącza wodociągowego i może mieć wpływ na Państwa prawa. Przed podjęciem jakichkolwiek decyzji, które mogą być wymagane na mocy niniejszego zawiadomienia, zachęcamy Państwa do przetłumaczenia całości niniejszego zawiadomienia na język, który będzie dla Państwa zrozumiały.

يحتوي هذا الإشعار على معلومات مهمة حول خدمة المياه لديك، وقد يؤثر على حقوقك. قبل اتخاذ أي قرارات قد تكون مطلوبة بموجب هذا الإشعار فإننا نشجعك على ترجمته بالكامل إلى لغة تفهمها.

اس نوٽس میں آپ کی پانی کی سروسز سے متعلق اہم ترین معلومات موجود ہیں اور یہ آپ کے حقوق کو متاثر کر سکتا ہے۔ ہم آپ کو ترغیب دیں گے کہ آپ اس نوٽس کا مکمل طور پر اس زبان میں ترجمہ کروائیں جو آپ سمجھتے ہوں اور ممکن ہے کہ آپ کے کوئی فیصلہ لینے سے قبل اس نوٽس کے تحت یہ درکار بھی ہو۔

Este aviso contiene información importante sobre su servicio de agua y puede afectar sus derechos. Lo animamos a que traduzca este aviso a un idioma que comprenda antes de tomar cualquier decisión que pueda ser necesaria en virtud del mismo.

이 통지서에는 귀하의 권리에 영향을 미칠 수 있는 수도 서비스에 관한 중요한 정보가 제시되어 있습니다. 이 통지서에서 요구하는 결정을 내리기 전에 이 통지서를 귀하가 이해할 수 있는 언어로 번역하시기 바랍니다.

本通知包含有关您的供水服务的重要信息，可能会影响到您的权利。在您做出本通知所要求的任何决定之前，我们鼓励您将本通知完整地翻译成您可理解的语言。

Lead Informational Notice

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Our water system will soon begin a water line maintenance and/or construction project that may affect the lead concentrations in your drinking water. Lead, a metal found in natural deposits, is harmful to human health, especially young children, and pregnant women. It can cause damage to the brain and kidneys and can interfere with the production of red blood cells that can carry oxygen to all parts of your body. The most common exposure to lead is swallowing or breathing in lead paint chips and dust. However, lead in drinking water can also be a source of lead exposure. In the past, lead was used in some water service lines and household plumbing materials. Lead in water usually occurs through corrosion of plumbing products containing lead; however, disruption (construction or maintenance) of lead service lines may also temporarily increase lead levels in the water supply. This disruption may be sometimes caused by water main maintenance/replacement.

The purpose of this notice is for informational purposes only. While it's not known for certain whether this construction project will adversely affect the lead (if present) plumbing in and outside your home, below describes some information about the project and some preventative measures you can take to help reduce the amount of lead in drinking water.

Project Start Date: March 4, 2024 Project expected to be completed by: May 31, 2024

Project location and description: Construction of approximately 5,150 linear feet of eight-inch water main on Ridge Road, Wendy Drive, Daryl Lane, Larrabee Lane, and Eastwood Lane in the Village of Northbrook, Illinois.

What you can do to reduce lead exposure in drinking water during this construction project:

- *Run your water to flush out lead.* If the plumbing in your home is accessible; you may be able to inspect your own plumbing to determine whether you have a lead service line or lead solder. Otherwise, you will most likely have to hire a plumber.
 - If you do not have a lead service line, running the water for 1 – 2 minutes at the kitchen tap should clear the lead from your household plumbing to the kitchen tap. Once you have done this, fill a container with water and store it in the refrigerator for drinking, cooking, and preparing baby formula throughout the day.
 - If you do have a lead service line, flushing times can vary based on the length of your lead service line and the plumbing configuration in your home. The length of lead service lines varies considerably. Flushing for at least 3 – 5 minutes is recommended.
- *Use cold water for drinking, cooking, and preparing baby formula.* Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water. Do not use water from the hot water tap to make baby formula.
- *Look for alternative sources or treatment of water.* You may want to consider purchasing bottled water or a water filter that is certified to remove "total lead".
- *Clean and remove any debris from faucet aerators on a regular basis.*
- *Do not boil water to remove lead. Boiling water will not reduce lead.*
- *Purchase lead-free faucets and plumbing components.*
- *Remove the entire lead service line.*
- *Test your water for lead.* Call us at: 847-272-4711 to find out how to get your water tested for lead. While we do not do the testing, we can provide a list of laboratories certified to do the testing. Laboratories will send you the bottles for sample collection. Please note that we are not affiliated with any laboratory, and they will charge you a fee.
 - If test results indicate a lead level above 15 ug/L, bottled water should be used by pregnant women, breast-feeding women, young children, and formula-fed infants.