

Holiday Schedule

Services will be delayed by one service day if any of these six holidays fall on a Sunday through Friday:

NEW YEAR’S DAY | MEMORIAL DAY | INDEPENDENCE DAY
LABOR DAY | THANKSGIVING DAY | CHRISTMAS DAY

Missed Service

For any missed refuse, recycling, or yard waste services, please fill out the missed pick-up form at [LRSrecycles.com/missed-pick-up](https://www.lrsrecycles.com/missed-pick-up) or reach out to LRS at **844.NEED.LRS** to notify our customer experience representatives promptly. You can also connect with our customer experience team by emailing Service@LRSrecycles.com. If your pickup is missed due to weather-related issues, your adjusted service day will be communicated with you via e-mail or text message based on what you are opted in for. Please ensure that you are following your local area Facebook Page **LRS-Chicago Northern Suburbs** or visit our website for updates.

Billing Information

Residents are billed quarterly in advance of service. At LRS, we make it easy to pay your bill. Mailed payments should be directed to:
LRS
PO Box 4700
Carol Stream, IL 60197-4700

ECO-FRIENDLY SERVICES:

Help us contribute to a more sustainable future by enrolling in our digital services at www.lrsrecycles.com/pay-bill/

- 1. **Autopay:** Forget about late fees and missed due dates – the autopay feature takes care of it all. Credit card and ACH payment options are available. Enroll at [LRSrecycles.com/pay-bill/](https://www.lrsrecycles.com/pay-bill/)
- 2. **Paperless Billing:** Receive your statements digitally, eliminating paper waste and contributing to a greener environment

2024-2025 RATE INFORMATION:

Service Type – Curbside 1x week	Monthly Rate
35-gal	\$20.50
35-gal (senior)	\$18.25
65-gal	\$22.50
65-gal (senior)	\$20.05
95-gal	\$31.00
95-gal (senior)	\$28.05
Service Type – Curbside 2x week	Monthly Rate
35-gal	\$41.00
35-gal (senior)	\$38.75
65-gal	\$43.00
65-gal (senior)	\$40.55
95-gal	\$48.00
95-gal (senior)	\$45.05

PRSRT. STD.
U.S. **PAID**
POSTAGE
Skokie, IL
Permit No. 245

LRS
5500 Pearl Street
Rosemont, IL 60018



Contact Us

Service@LRSrecycles.com
844.NEED.LRS
LRSRECYCLES.COM
@LRSRECYCLES



COMING SOON

VILLAGE OF
NORTHBROOK

YOUR REFUSE AND RECYCLING SERVICE PROVIDER
STARTING WEEK OF SEPTEMBER 1, 2024



northbrook



Village of Northbrook Residents

LRS is excited to begin its partnership with the Village of Northbrook. Here is what you need to do to make this service change simple:

- Go to the new **Northbrook LRS Cart Portal** at www.LRSrecycles.com/NorthbrookResidential or by contacting LRS customer experience at **844.NEED.LRS** to select your cart size by **Monday, August 5**.
- Your new LRS carts will be delivered **August 19–30**. Everyone receives one 35-gallon, 64-gallon, or 96-gallon cart for refuse and one 64-gallon or 96-gallon cart is provided for recycling.
 - Are you a compost customer? Be sure to sign up in the portal. If you’ve already paid WM for this service for 2024, they will refund you for the months of September – December.
 - Please note that carts may not arrive together, so please wait until **Friday, August 30** to reach out to customer experience regarding missed cart delivery.
- Keep using the WM carts thru the last week of service, which is **August 26–30**. Use the old carts for this final week AND leave your empty **WM** carts curbside to be collected **August 26–31**.
- Use your new carts starting the day after the LABOR DAY Holiday on **Tuesday, September 3**.



Regular Service Day	First Day of LRS Service
Monday	Tuesday, September 3
Tuesday	Wednesday, September 4
Wednesday (Yard Waste)	Thursday, September 5
Thursday	Friday, September 6
Friday	Saturday, September 7

Refuse and Recycling Service

Carts & material must be placed out by **6:30 AM** on your service day.

Residents may place out as many recyclable items as they wish each week for collection. Recyclable material that won’t fit in recycling carts may be placed at the side of the cart. Larger or bulky boxes should be broken down before collection. Refuse disposal is limited to the capacity of your cart. Any excess refuse bags will require a sticker and need to be under 50 lbs.

ACCEPTED RECYCLABLES:

PAPER | STEEL & TIN CANS | CARTONS | METAL
ALUMINUM CANS & FOIL | GLASS BOTTLES & JARS | PLASTIC BOTTLES & CONTAINERS

GENERAL RECYCLING GUIDELINES:

- Recyclable items must be clean
- Paper: no used paper plates, paper towels, frozen food boxes, etc.
- Plastic: no plastic bags, utensils, chip bags, or styrofoam
- Cartons: empty and rinse, then leave caps on
- Aluminum: empty and rinse
- Glass bottles & jars: all colors are accepted

FOR PRINTABLE RECYCLING GUIDELINES PLEASE VISIT LRSRECYCLES.COM/RECYCLING101

Special Refuse Service

Any items requiring additional labor and/or equipment to service will need to be scheduled for service in advance at **844.NEED.LRS**. A cost estimate will be provided at this time and **pre-payment** is required. Collection of every item is not guaranteed; send an email with a photo of the item(s) to **Service@LRSrecycles.com** for items you are unsure of.

EXAMPLES OF ACCEPTED SPECIAL REFUSE ITEMS:

SLEEPER SOFAS | ENTERTAINMENT CENTERS | CONSTRUCTION DEBRIS

Bulk Items/Excess Refuse Service

Bulk items weighing under 50 pounds will be collected when placed curbside on your service day. **One** bulk item or refuse bag per week is included in your service plan. Any additional bulk items will be serviced through pre-scheduling and pre-payment **starting** at a rate of **\$30** per bulk item.

ACCEPTED BULK ITEMS:

CARPETING ROLLS | MATTRESSES | BOX SPRINGS | BED FRAMES | BICYCLES | CHAIRS
SOFAS | LOVE SEATS | SECTIONAL COUCH SECTIONS | WALL ART | FRAMES | TOYS

Appliances (White Goods) Service

Appliances will be collected when placed curbside on your service day if you **pre-schedule** by calling **844.NEED.LRS**. This service requires **pre-payment** and cost **starts at \$30** per item. Please note that all items need to be drained of liquid for service.

ACCEPTED APPLIANCE (WHITE GOODS) ITEMS:

DISHWASHERS | REFRIGERATORS | WASHERS | DRYERS | OVENS | AIR CONDITIONERS
WATER HEATERS | SPACE HEATERS | MICROWAVES

Electronic Waste (E-Waste) Service

LRS takes pride in providing Electronic Waste Service as an integral part of our refuse and recycling program. This complimentary service is available to all Village of Northbrook residents and offered the **first Tuesday** of each month from **7 AM–3 PM** and **first Saturday** of each month from **9 AM–12 PM** for drop-off at the **Fleet Maintenance Garage** | 1227 Cedar Lane, Northbrook, IL 60062 located **behind** Village Hall for no extra charge. Visit www.LRSrecycles.com/NorthbrookResidential for dates and more details.

ACCEPTED ELECTRONICS:

ELECTRONIC KEYBOARDS | COMPUTER MICE | FAX MACHINES | MP3 PLAYERS | PRINTERS
SATELLITE RECEIVERS | SCANNERS | TVS & MONITORS | VCRS | VIDEO GAME CONSOLES
CABLE RECEIVERS | CELL PHONES | DESKTOP COMPUTERS | LAPTOPS. TABLETS | DIGITAL
CONVERTER BOXES | DVD PLAYERS | DVD RECORDERS

Hazardous Household Waste (HHW) Service

LRS collaborates with a trusted hazardous waste service provider to collect hazardous materials directly from your home. Our partnership ensures that many of the materials collected are recycled, with proper disposal for any remaining materials. More details about this service can be found online.

ACCEPTED HHW ITEMS:

AEROSOLS | FLUORESCENT BULBS | LITHIUM BATTERY | POISON/WEED KILLER
AUTO CHEMICALS (GASOLINE/DIESEL) | MERCURY ARTICLES | POOL CHEMICALS
CORROSIVE ACIDS | FLAMMABLE SOLVENTS/OILS | NICAD BATTERY
RESINS/GLUES/SPRAY | ADHESIVES | WD-40 | SHELLAC/VARNISH DRIVEWAY SEALER
HOUSEHOLD CLEANERS (NON-PCB BALLAST) | HID BULB | PCB BALLAST
OIL BASED PAINT/STAIN/SPRAY PAINT | FERTILIZER/INSECTICIDE | OVEN CLEANER
BUG SPRAY | USED OIL FILTERS | LEAD ACID BATTERY | HAIRSPRAY/AIR FRESHENER

Organics & Yard

Waste Service

Yard waste collection operates **weekly** from **April 1 – November 30**, on **Wednesdays** regardless of your regular refuse and recycling service day. This service will change to **bi-weekly** from **December 1 – March 31**.

- Bags/Carts/Cans of 50 lbs. or less
- Bundles of 4' or less and wrapped in twine
- Bundles no more than 2' in diameter
- User-owned carts/cans no larger than 32-gallons

ACCEPTED YARD WASTE:

GRASS CLIPPINGS | LEAVES | WEEDS | YARD TRIMMINGS | BRUSH

ORGANICS PROGRAM:

As part of LRS sustainability efforts, we are offering the ability to place compostable refuse in with residents’ yard waste during this time period. Please limit compostable refuse to organic food scraps. For more information, please visit www.LRSrecycles.com/NorthbrookResidential.

ACCEPTED ORGANICS:

FRUITS | VEGETABLES | SHELLS | BONES | PASTA | GRAINS | EGGSHELLS | EGGS
EGG CARTONS | NUTSHELLS | TEA BAGS | COFFEE GROUNDS | COFFEE FILTERS
PAPER BAGS | NAPKINS | NEWSPAPER | PAPER TOWELS | PIZZA BOXES
UNCOATED PAPER PLATES | FLOWERS | HOUSE PLANTS | DAIRY | MEAT | FISH

SUBSCRIPTION PROGRAM:

Yard waste is collected weekly on **Wednesdays** using a **64-gallon or 96-gallon** LRS-provided cart. For additional yard waste beyond the cart capacity, residents are eligible for three approved bags, bundles, or personal containers per week at no extra cost. Any items exceeding this weekly limit will require a sticker for collection. This convenient service is available at a **flat fee of \$220 for the entire season**.

STICKER PROGRAM:

Yard waste must be in containers no larger than 32 gallons, biodegradable paper bags (minimum 2-ply thickness), and bundled appropriately (no more than 50 lbs. each, no longer than 4 ft., and not exceeding 2 ft. in diameter). Each item must have a sticker and be placed curbside on Wednesdays. Stickers cost **\$3.25** each, and are **red** in color. Start of sticker sales vary based on retail location.

STICKER PURCHASE LOCATIONS:

VILLAGE HALL | 1225 CEDAR LANE, NORTHBROOK, IL 60062

ACE HARDWARE | 1941 CHERRY LANE, NORTHBROOK, IL 60062

JEWEL | 2775 PFINGSTEN RD, GLENVIEW, IL 60026

RED’S GARDEN CENTER | 3460 DUNDEE RD, NORTHBROOK, IL 60062

SUNSET FOODS | 1127 CHURCH ST, NORTHBROOK, IL 60062

